Get your payments when you need them the most. The CRA can help.

How do you get benefits and credits?

You need to do your taxes each year to get the benefits and credits you may be eligible for, even if you had no income. If you live in Quebec, you also have to do a provincial tax return. You have until April 30 each year to do your taxes and continue getting your benefits.

Keep your personal information up to date

It's important to keep your personal information (such as your marital status, your address, or your bank account) up to date.

Changes to your personal information can affect your benefit and credit payments.

If you don't have a permanent home and are staying in a shelter, you can use the shelter's address to keep getting your payments and mail from the CRA. If you move, let us know your new address **right away**. Otherwise, your payments may stop. You can do this by calling the CRA or logging into My Account.

How much could you get per year?

Goods and services tax / harmonized sales tax (GST/HST) credit – up to **$519** for an eligible individual.

Disability tax credit (DTC) – eligible individuals with a disability or their supporting family member may claim **$9,428** as a non-refundable tax credit. Persons under 18 years of age at the end of the year may also be eligible for an additional amount of up to **$5,500**. Being eligible for the DTC can open doors to other federal, provincial, or territorial programs such as the registered disability savings plan. To learn more, go to **canada.ca/disability-tax-credit**.

Canada workers benefit – up to **$1,518** for an eligible individual as a refundable credit. This credit reduces the tax you owe first and any remaining credit is refunded to you.

Check out the Benefits Finder to see all benefits you may be eligible to receive. Go to **canada.ca/benefits-finder**.

Do you need help?

Get your taxes done for free

If you have a modest income and a simple tax situation, you may be able to get your taxes done by a volunteer for free. To learn more, go to **canada.ca/taxes-help** or call the CRA. If you live in Quebec, go to **revenuquebec.ca/volunteers** or call Revenu Québec or the CRA.

Do your taxes online

You can do your taxes online with NETFILE-certified tax software. A variety of tax software packages and web apps are available, some of which are free. For more information, go to **canada.ca/netfile**.

Let someone else represent you

You can authorize someone to help manage your tax information with the CRA. For more information, go to **canada.ca/taxes-representative-authorization**.

Get your tax slips by phone

You may be able to get slips for the current and past years from the CRA, if your employer or the issuer has sent them to us. Call **1-800-959-8281**, or if you have an 867 area code, you can call **1-866-426-1527**.

Don't miss a payment!

Sign up for direct deposit

Direct deposit is a fast, convenient, and secure way to get your tax refund and benefit payments deposited into your account at a financial institution. Learn more about how to sign up at **canada.ca/cra-direct-deposit**.

Register for My Account

My Account lets you view and manage your income tax and benefit information online. You can also view any uncashed cheques you may have from the CRA, and if necessary, ask that a payment be re-issued by signing into My Account or by calling the CRA. Go to **canada.ca/my-cra-account**.

For more information:

Online

See the benefits you may be eligible for, learn how to apply, and estimate how much you could get. Get benefits and credits for up to 10 years back. Go to: **canada.ca/benefits-credits-hi**

By phone

To ask about benefits
1-800-387-1193

For other questions or to get forms
1-800-959-8281

If you are calling from the 867 area code
1-866-426-1527

Revenu Québec
1-800-267-6299

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Beware of scammers pretending to be the CRA. When in doubt, check your information in My Account or call the CRA. To learn what to expect if the CRA contacts you, go to **canada.ca/taxes-fraud-prevention**.